



TERMS & CONDITIONS

“ FORCE MAJEURE ”

- Last minute changes to your journeys may be necessary due to unforeseen and uncontrollable circumstances.
- These circumstances may result in a need to cancel your stay with us and by cancelling other tours booked that will affect Riad DarDialkoum They may include adverse weather conditions, natural disasters, fire, riots, civil unrest, industrial disputes , airline strikes/cancellations, terrorist activity , war or threat of war in 3rd countries
- Should any delays, changes, or cancellations occur as a result of “force majeure” RIAD DAR DIALKOUM cannot be held liable.
- In the case of bookings made via 3rd parties and direct, this policy is enforceable.
- It is the policy of hotels legally incorporated in Morocco to follow the law of the Kingdom of Morocco, not the law of the clients home country. This is enshrined in the company incorporation under Morocco law.
- Currently the advice of the Government is for all tourist hotels to offer vouchers or reschedules to guests affected by airline/COVID-19 cancellations.
- When booking a NON-refundable hotel stay we strongly recommend the guests book travel insurance at the same time. Please ensure you purchase full cover RIAD DAR DIALKOUM cannot be held responsible if you purchase insufficient cover.